

Narcotics Anonymous World Service Office **PRODUCT CATALOG**

January – June 2007

**ALL PRICES ARE SUBJECT
TO CHANGE WITHOUT NOTICE.**

All prices shown in this catalog are in United States dollars. WSO–Chatsworth accepts payment in United States dollars or equivalent Canadian funds. When ordering from WSO–Europe, contact them for payment instructions.

World Service Office

PO Box 9999

Van Nuys, California 91409-9099 USA

Tel. (818) 773-9999 Fax (818) 700-0700

Website: www.na.org

Email: customer_service@na.org

World Service Office–EUROPE

48 Rue de l'Eté

B-1050 Brussels, Belgium

Tel. +32/2/646-6012 Fax +32/2/649-9239

Email: wso-europe@na.org

NAWS Distribution Center–Canada

150 Britannia Rd. E. Unit 21

Mississauga, Ontario, L4Z 2A4, Canada

Tel. (905) 507-0100 Fax (905) 507-0101

Email: wso-canada@na.org

Sales Policy Conditions for Europe

Order Credit Limits

Credit limits are applied to the total orders before an applicable discount is applied. All credit orders must be paid within thirty (30) days of invoice. All discounts applied to credit orders are contingent upon the customer's honoring these terms for payment. Should any credit order become delinquent, that order will immediately become ineligible for any and all discounts originally assigned and revert to standard retail price. Exceptions to this policy may be made only by a member of Executive Management of the World Service Office or by the World Board.

Shipping and Handling Fees

This shipping and handling fee policy is effective upon publication.

For orders with a total purchase of less than \$200.00, a ten percent (10%) shipping/handling fee shall be charged.

For orders with a total purchase of more than \$200.00, the actual cost of shipping shall be billed to and paid by the customer. Unless otherwise agreed to in advance, the WSO European Branch will select the most reasonable mode of transport for each order.

(This section of the Interim WSO European Sales Policy may be revised upon the implementation of applicable ECC rates, governing the shipment and distribution of goods between member countries.)

Sales With Credit Cards

Purchases may be made by using a valid credit card (VISA, Master Card, Discover, Diners Club, JCB or American Express.) Additionally, purchases may be placed over the telephone.

*Developmental countries should directly contact
WSO-Chatsworth if they have questions concerning this policy.*

This policy is subject to change without notice.

Mail Order to:

WSO-Europe

48 Rue de l' Eté, B-1050 Brussels, Belgium

Tel. +32/2/646-6012

Fax +32/2/649-9239

Single Purchase Discounts

If your order totals:

- \$.01 — \$149.00 = 0%
- \$150.00 — \$499.00 = 9%
- \$500.00 — \$999.00 = 15%
- \$1,000.00 — or more = 21%

Shipping Schedule

For orders less than US\$200
add shipping 10% of order

For orders more than US\$200

Shipping billed at cost by WSO-Europe

TOTAL PRICE OF ORDER _____

Subtract Discounts _____

Freight _____

ORDER TOTAL _____

CREDIT CARD PURCHASE

PLEASE PRINT ALL INFORMATION
YOU MAY FAX YOUR CREDIT CARD ORDER

- VISA AMERICAN EXPRESS MASTER CARD DISCOVER CARD DINERS CLUB

CREDIT CARD NUMBER

EXPIRATION DATE

LAST NAME OF CREDIT CARD HOLDER

FIRST NAME

SIGNATURE _____

DATE _____

Bill to: PLEASE PRINT ALL INFORMATION. PLEASE INCLUDE A DAYTIME PHONE NUMBER. DO NOT ABBREVIATE STREETS OR CITIES.

NAME _____ PHONE _____

STREET ADDRESS _____

CITY _____ COUNTRY _____ POSTAL CODE _____

EMAIL _____

Ship to: PLEASE PRINT ALL INFORMATION. PLEASE INCLUDE A DAYTIME PHONE NUMBER. DO NOT ABBREVIATE STREETS OR CITIES.
NOTE: DELIVERIES TO PO BOXES MUST BE PICKED UP WITHIN TWO WEEKS OR THEY WILL BE RETURNED TO THE WSO-EUROPE. RETURN SHIPPING WILL BE AT CUSTOMER'S EXPENSE. THANK YOU FOR YOUR COOPERATION.

NAME _____ PHONE _____

STREET ADDRESS _____

CITY _____ COUNTRY _____ POSTAL CODE _____

EMAIL _____

CUSTOMER ID (Found in the upper right corner of invoice) _____

If ordering for a group, area, region,
treatment or correctional facility, please indicate.

- Indiv./Grp. Area Region Organization NAME _____