

Narcotics Anonymous World Service Office **PRODUCT CATALOG**

January – June 2007

**ALL PRICES ARE SUBJECT
TO CHANGE WITHOUT NOTICE.**

All prices shown in this catalog are in United States dollars. WSO–Chatsworth accepts payment in United States dollars or equivalent Canadian funds. When ordering from WSO–Europe, contact them for payment instructions.

World Service Office

PO Box 9999

Van Nuys, California 91409-9099 USA

Tel. (818) 773-9999 Fax (818) 700-0700

Website: www.na.org

Email: customer_service@na.org

World Service Office–EUROPE

48 Rue de l'Eté

B-1050 Brussels, Belgium

Tel. +32/2/646-6012 Fax +32/2/649-9239

Email: wso-europe@na.org

NAWS Distribution Center–Canada

150 Britannia Rd. E. Unit 21

Mississauga, Ontario, L4Z 2A4, Canada

Tel. (905) 507-0100 Fax (905) 507-0101

Email: wso-canada@na.org

Sales Policy Conditions for the United States and Canada

Order Credit Limits

Order	Credit Limit Fellowship	Credit Limit Non-fellowship
Initial Order	\$350.00	\$500.00
Second Order	\$500.00	\$1000.00
Third Order	\$750.00	\$1500.00
Subsequent Order	\$2500.00	\$4500.00

Credit limits are applied to the total orders before an applicable discount is applied. All credit orders must normally be paid within thirty (30) days of invoice. All discounts applied to credit orders are contingent upon the customer's honoring the payment terms that are applicable to their customer category. Should any credit order become delinquent beyond the customer's net (# days) requirement, that order will immediately become ineligible for any and all discounts originally assigned, and will revert to standard retail/wholesale price, whichever is applicable. The credit limit policy will be adjusted for established and current accounts as appropriate. Exceptions to this policy may be made only by a member of Executive Management of the World Service Office or by the World Board.

Shipping and Handling Fees

For purchases with a total of twenty-five dollars (\$25.00) or less, a flat two-dollars and fifty cents (\$2.50) will be charged for shipping and handling.

For purchases with a total of more than twenty-five dollars (\$25.00) but less than fifty dollars (\$50.00), a flat three-dollars and fifty cents (\$3.50) will be charged for shipping and handling.

For purchases with a total of more than fifty dollars (\$50.00) but less than one hundred-fifty dollars (\$150.00), a seven percent (7%) shipping and handling fee will be charged.

For purchases with a total of more than one hundred-fifty dollars (\$150.00), a six percent (6%) shipping and handling fee shall be charged.

All customers who are on annual contracts will be billed exact shipping costs for each purchase.

A ten percent (10%) handling fee for walk-in sales to individuals, groups, or areas shall be added to purchases by members of the Southern California Region.

Special shipping arrangements (express, second-day air, etc.) can be made by contacting the Customer Service Department. The costs for special arrangements will be added to the purchase price.

Sales With Credit Cards

Purchases may be made by using a valid credit card (VISA, MasterCard, American Express, Discover, or Diners Club). Additionally, purchases may be placed over the telephone with charges made to the customer's credit card. A credit card approval will be obtained before the order is processed. When possible, this approval will be completed while the customer is on the phone.

This policy is subject to change without notice.

Single Purchase Discounts

If your order totals:

- \$.01 — \$499.00 = 0%
- \$500.00 — \$2,499.00 = 6%
- \$2,500.00 — \$4,999.00 = 7.5%

Shipping and Handling Fee Schedule

If your order totals:

- \$.01 — \$25.00 add \$2.50
- \$25.01 — \$50.00 add \$3.50
- \$50.01 — \$150.00 add 7%
- \$150.01 — and up add 6%

MAKE CHECKS PAYABLE TO NAWA, INC.

All purchases from outside the US must be made by Cashier's Check or Money Order drawn in US currency, or the equivalent in Canadian currency.

SUBTOTAL _____

Subtract Discounts _____
(When applicable)

Add Shipping and Handling Fee _____
(See schedule)

Add Sales Tax _____

ORDER TOTAL _____
(California orders only)

CREDIT CARD PURCHASE: PLEASE PRINT ALL INFORMATION. YOU MAY FAX YOUR CREDIT CARD ORDER.

- VISA
- AMERICAN EXPRESS
- MASTER CARD
- DISCOVER CARD
- DINERS CLUB

CREDIT CARD NUMBER _____ EXPIRATION DATE _____

LAST NAME OF CREDIT CARD HOLDER _____ FIRST NAME _____

SIGNATURE _____ DATE _____

BILL TO: PLEASE PRINT ALL INFORMATION. DO NOT ABBREVIATE STREETS OR CITIES.

NAME _____

PO No _____ ATTENTION _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

PHONE _____ EXT. _____ FAX _____ EMAIL _____

PLEASE INCLUDE A DAYTIME PHONE NUMBER, WITH EXTENSION, AND YOUR FAX NUMBER AND/OR EMAIL.

SHIP TO: PLEASE PRINT ALL INFORMATION. DO NOT ABBREVIATE STREETS OR CITIES.

NAME _____

PO No _____ ATTENTION _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

PHONE _____ EXT. _____ FAX _____ EMAIL _____

CUSTOMER ID (found in the upper right corner of invoice) _____

PLEASE INCLUDE A DAYTIME PHONE NUMBER, WITH EXTENSION, AND YOUR FAX NUMBER AND/OR EMAIL.

NOTE: SHIPMENT BY DHL OR FEDERAL EXPRESS IS AT CUSTOMER'S EXPENSE.

NOTE: DELIVERIES TO PO BOXES MUST BE PICKED UP WITHIN SEVEN DAYS OR THEY WILL BE RETURNED TO THE WSO. RETURN SHIPPING WILL BE AT CUSTOMER'S EXPENSE. THANK YOU FOR YOUR COOPERATION.

ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE

If ordering for a group, area, region, treatment or correctional facility, please indicate.

- Indiv./Grp.
- Area
- Region
- Organization
- NAME _____