

# NAWS Offices and Literature Distribution Centers

We are committed to assisting members carry our message of recovery, and to do this in their own languages. The NAWS staff at our four facilities works diligently to make our vision come alive. NA World Services employs fifty full-time and five part-time employees. Forty-eight are employed in the Chatsworth, California, USA office.

## NAWS – Chatsworth

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Van Nuys, California 91409 USA

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Website: [www.na.org](http://www.na.org)



The office at Chatsworth continues to maintain its ongoing commitment to serving the fellowship. This year saw many new communities put extra demands on the need for literature and services. The unprecedented growth in Iran and the coming together of NA communities throughout the world via the fellowship development workshops, new projects, and our far-reaching worldwide workshops increased the demand for literature and services. This increased the demand on our Fellowship Services staff, sometimes at an overwhelming rate. It has always, however, been regarded as an honor to be called upon to meet these crucial needs.

During the last fiscal year, NAWS-Chatsworth printed the Basic Text in Brazilian Portuguese. NAWS-Chatsworth also contracted to have keytags produced in India for distribution there. The challenge of participating in the growth of NA communities and translating NA literature into as many as twenty-five languages has always been met with dedicated commitment by staff. We are proud of their tireless efforts and success in meeting these demands.

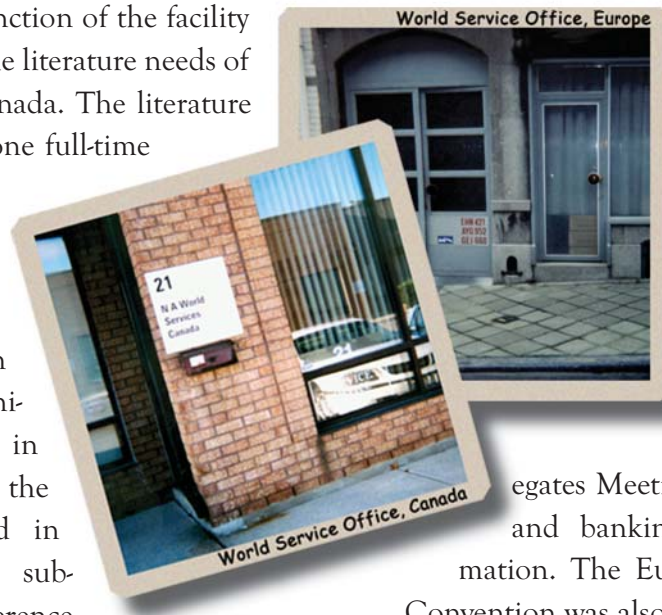


## NAWS – Canada

150 Britannia Rd E, Unit 21  
Mississauga, Ontario, L4Z 2A4  
Canada  
Tel: 905.507.0100  
Fax: 905.507.0101

**N**AWS-Canada, near Toronto, has a small but devoted staff managing its literature warehouse. The increase of sales in recent years to local NA groups is helping to stabilize the office's running expenses. The main function of the facility is to accommodate the literature needs of the fellowship in Canada. The literature warehouse employs one full-time and one part-time worker who fulfill all orders at that location.

Fluctuations in the exchange rate initiated an agreement in 1994 to "stabilize" the rate, which resulted in NAWS-Chatsworth subsidizing the difference. Today, however, with the increasing value of the Canadian dollar, this is no longer the situation, and the Canadian facility is now in a better position than ever before to become self-supporting. Canada's operations are online, and communication with them from NAWS-Chatsworth is now on a regular basis via email. Jacquie and Paul, our staff members there, continue to meet the growing literature demands of the Canadian NA community. We are very grateful for their devoted commitment to fulfilling these needs.



## NAWS – Europe

48 Rue de l'été  
B-1050 Brussels, Belgium  
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**T**he WSO branch in Brussels, Belgium, has developed over a number of years. Originally begun in London, UK, WSO-Europe has now become stable and virtually self-supporting in Brussels. There is one full-time employee, Paul, and one part-time employee, Ben. Although one of the primary functions of NAWS-Europe is to distribute literature in various languages, a wide variety of other services have also been provided. These include assistance for the European Delegates Meeting, which included legal and banking assistance and information. The European Conference and Convention was also given assistance and participation in the worldwide workshops held in Europe. Support and assistance to new NA groups in Russia, Ukraine, the former Yugoslav states, the Baltic countries, Greece, and Iceland—among others—was maintained by staff. Some contact and assistance with European health and rehabilitation facilities, as well as some limited contact and communication with European correctional facilities, was also notable this year. We are very proud of the dedication and commitment of our staff at NAWS-Europe in helping to make this center such a great asset to the NA European communities.



## NAWS – Iran

No 12, Far Alley Farhang St  
Tehran, Iran  
Tel +021.8842.1408  
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**E**vidence of explosive growth in the NA community in Iran was confirmed when two World Board members traveled to Iran to assess their development and discovered more than 30,000 NA members embracing recovery—an unprecedented and very heartfelt surprise for all of us. Some meetings were being held in parks in order to accommodate the number of addicts attending.

Serving the members in Iran who needed recovery material and resources was a challenge due to government, trade, and travel restrictions. When three NA members from Iran were funded to attend the Middle Eastern workshop, held in Bahrain in February 2005, we began talking about how we could assist. After careful consideration, we concluded that the most effective solution was to open a literature production and distribution center in Iran.

Siamak, who now manages this location, coordinated the establishment of the facility, which was opened in June 2005. We are very grateful for his untiring efforts. He is

assisted by two part-time employees, Farhad and Farzad. Without their enthusiastic and dedicated endeavors, this could not have been possible.



## Iran

NA World Services welcomed more than fifty funded and unfunded participants from the Middle Eastern NA communities of Lebanon, Egypt, Saudi Arabia, Iran, Kuwait, Bahrain, and Oman to the Middle Eastern workshop.

NAWS opened its fourth office in June 2005. Prior to our decision to open this office, we were stymied by the challenge of how to help meet the needs of more than 30,000 members in this community.

Today, Iran continues to experience unprecedented recovery growth—meetings are often held in parks to accommodate the vast numbers of addicts in recovery. We are told that there are instances where a sponsor has one hundred or more sponsees. We all extend our heartfelt welcome and support to our brothers and sisters in Iran.

### Language:

Farsi

### Number of Meetings:

705 meetings per week in Tehran  
4,200 meetings total in Iran

### Translated Literature:

All NA literature except  
*Just for Today*, *Sponsorship*,  
and *Miracles Happen*



# NA World Services Staff

July 2004 – June 2005

## Chatsworth, California, USA

### Administration

Executive Director

Anthony Edmondson (anthony.e@na.org)

Assistant Executive Director

Becky Meyer (becky@na.org)

Administrative Assistant

Carrie Ray (carrie@na.org)

Executive Assistants

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Elaine Wickham (elaine@na.org)

Marketing and Public Relations Manager

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Roberta Tolkan (roberta@na.org)

Receptionist

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Project Coordinators/Writers-Editors

De Jenkins (de@na.org)

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Jane Nickels (jane@na.org)

Writer/Editor

Kim Young (kim@na.org)

Meetings & Events Manager

Mike Polin (mike@na.org)

Administrative Assistant, Meetings & Events

Renee Brazell (renee@na.org)

### Asset Management

Comptroller and Team Leader

Tom Rush (tom@na.org)

Staff Accountant

Debbie Hall (debbie@na.org)

Accounting Assistants

Liz Stafford (liz@na.org)

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Sylvia Cordero (sylvia@na.org)

Customer Service Representatives

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Vince Alcala (vince@na.org)

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Arthur Carbajal (arthur@na.org)

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### Information Technology

IT Manager

Stephan Lantos (stephan@na.org)

Database Administrator

Lori Dunnell (lori@na.org)

IT Support

Danny Weg




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## Fellowship Services

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Team Leader

Steve Rusch (stever@na.org)

Team Assistants

Freddie Aquino (freddie@na.org)

Mandy Bell (mandy@na.org)

Jeff Gershoff (jeff@na.org)

Sara Jo Gladle

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Dustin Koenig

Portia Medina (portia@na.org)

Colin Sevareid (colin@na.org)

Johnny Lamprea (johnny@na.org)

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## Production

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Production Manager

Fatia Birault (fatia@na.org)

Production Planner

David Mizrahi (david@na.org)

Production Assistant

Esperanza Lemos (esperanza@na.org)

Administrative Assistant

Wendy Kempfner

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## Translations

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Translations Manager

Uschi Mueller (uschi@na.org)

Team Assistants

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Jane McCrary (jayne@na.org)

Simon Lev (simon@na.org)

## Mississauga, Ontario, Canada

Branch Office Supervisor

Jacque Sullivan (jacque@na.org)

Assistant

Paul Sullivan (paul@na.org)

## Brussels, Belgium

Branch Office Manager

Paul Decock (paul@na.org)

Assistant

Ben Dechamps (ben@na.org)

## Tehran, Iran

Branch Office Manager

Siamak Khajeian (siamak@na.org)

Assistants

Farhad Pormotaleb Porsheeh  
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## New Staff

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Fellowship Services Team Assistant

Ximena Iranzo (ximena@na.org)

Project Coordinator/Writer-Editor

Jane Nickels (jane@na.org)

Fellowship Services Team Assistant

Colin Sevareid (colin@na.org)

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## Departing Staff

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Tony Greco, Writer

Nancy Schenk, Writer-Editor

Donna Smylie, Executive Assistant



Our vision is that one day:

Every addict in the  
world has the chance to  
experience our message  
in his or her own language  
and culture and find  
the opportunity for a  
new way of life...