

The Mission of the  
World Service Office is  
to provide services and  
support which facilitate the  
continuation and growth  
of Narcotics Anonymous  
worldwide...

# Staff and Offices

## NAWS Offices and Literature Distribution Centers

Between July 2006 and June 2007, NAWS employed a total of fifty-six people in four service centers around the world. Forty-nine employees worked in the Chatsworth office.

### NAWS – Chatsworth

PO Box 9999

Van Nuys, California 91409 USA

Tel: 818.773.9999

Fax: 818.700.0700

Website: [www.na.org](http://www.na.org)

The Chatsworth, California, administrative center has continued to serve the worldwide fellowship in a variety of ways, in spite of a year of high staff turnover. We wish the best to those who moved on and welcome new staff with open arms. Staff at this office did their best to help ensure that WCNA-32 and the World Service Conference both went off without a hitch. During the week of the conference, staff opened the office to participants for a tour. This office continues to make our message available in a variety of formats, including our newest versions, the Basic Text in Braille and three of our books in pocket-sized format.

Staff also responds to a steadily growing volume of phone calls, emails, and letters. We are proud of the tireless efforts and successes of our staff in serving the needs of our steadily growing fellowship.





## NAWS – Canada

150 Britannia Rd E, Unit 21  
Mississauga, Ontario, L4Z 2A4 Canada  
Tel: 905.507.0100  
Fax: 905.507.0101

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### Branch Office Supervisor

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Jacquie Sullivan (jacquie@na.org)

**Assistant:**

Paul Sullivan

Not far from Toronto, Ontario, our Canadian literature storage and shipping facility in Mississauga continues to serve the needs of the Canadian NA communities. The increase in recent years of sales to the local NA groups is helping stabilize its running expenses. The main function of the facility is accommodating the literature needs in Canada. The two employees at this distribution center work hard to ship all orders that are processed. We're very thankful for and proud of all their work, which makes it possible to get our message to those who need it in the Great White North.



## NAWS – Europe

48 Rue de l'Été  
B-1050 Brussels, Belgium  
Tel: +32.2.646.6012  
Fax: +32.2.649.9239

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### Branch Office Manager

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Paul Decock (paul@na.org)

**Assistant:**

Ben Dechamps (ben@na.org)

Two employees continue to staff our office in Brussels, Belgium, one full time and one part time. Much like the Chatsworth office, the Brussels office performs duties beyond the primary task of distributing literature, especially by providing support and assistance for new groups throughout Europe. Additionally, NAWS - Europe has had some contact with European health and rehabilitation facilities and correctional facilities. They continue to demonstrate their dedication and commitment in making this center an important asset to European NA communities.



## NAWS – Iran

No 6, Dasht-e-Behesht St  
West 1st St, Farhang Blvd  
Pol-e-Modivate  
Tehran, Iran  
Tel: +021.8842.1408  
Fax: +021.8845.9671

### Branch Office Manager

Siamak Khajeian (siamak@na.org)

#### Part-time Assistants:

Farhad Pormotaleb Porsoshee  
(farhad@na.org)

Farzad Atri (farzad@na.org)

Mehrdad Naseri

Amir H Fadaie

Alireza Panbehchi

The literature production and distribution center in the capital of Iran has been the most effective solution to serve the needs of the most rapidly growing NA community in the world. The manager of this center helped coordinate the establishment of the facility. He now has the assistance of five part-time employees, with whom he continues to work very hard to produce and distribute literature to the Iranian NA community. Their enthusiasm and dedication contribute to the ongoing success of this venture and the strength of NA in Iran.





# NA World Services Staff

July 2006 – June 2007

Chatsworth, California, USA

## Administration

### Executive Director

Anthony Edmondson (anthony.e@na.org)

### Assistant Executive Director

Becky Meyer (becky@na.org)

### Executive Assistants

Eileen Perez (eileen@na.org)

Elaine Wickham (elaine@na.org)

### Human Resources Manager

Roberta Tolkan (roberta@na.org)

### Marketing Manager

Bob Stewart (bob@na.org)

### Public Relations Manager

Jane Nickels (jane@na.org)

### Administrative Assistant, Public Relations

Colin Severeid (colin@na.org)

### Editor, *The NA Way Magazine*

De Jenkins (de@na.org)

### Project Coordinator

Travis Koplow (travis@na.org)

### Writer/Editors

Tom Boscarelli (tom.b@na.org)

Chris Corning (chris@na.org)

Nick Elson (nick@na.org)

Kim Young

### Meetings & Events Manager

Mike Polin

### Administrative Assistant, Events

David Buffington (davidb@na.org)

### Administrative Assistants

Shane Colter (shane@na.org)

Johnny Lamprea (johnny@na.org)

### Receptionist

Camille Klein (cammyk@na.org)

## Asset Management

### Comptroller and Team Leader

Tom Rush

### Staff Accountant

Debbie Hall (debbie@na.org)

### Accounting Assistants

Liz Stafford (liz@na.org)

Rochelle Medina (rochelle@na.org)

### Senior Customer Service Representative

Sylvia Cordero (sylvia@na.org)

### Customer Service Representatives

Peggy Labon (peggy@na.org)

Pam Martin (pam@na.org)

### Purchasing Assistant

Jeannie Lamalfa (jeannie@na.org)

### Warehouse Manager

Vince Alcala (vince@na.org)

### Shippers

Arthur Carbajal (arthur@na.org)

Martha Avalos (martha@na.org)

David McNeill

## Information Technology

### IT Manager

Stephan Lantos (stephan@na.org)

### Database Administrator

Lori Dunnell (lori@na.org)

### IT Support

Juan Trejo (juan@na.org)





**Fellowship Services**

**Team Leader**

Steve Rusch (stever@na.org)

**Administrative Assistant**

Keri Kirkpatrick (keri@na.org)

**Team Assistants**

Freddie Aquino

Mandy Bell (mandy@na.org)

Linda DeLeo (linda@na.org)

Jeff Gershoff

Toni Kerwin (toni@na.org)

Andrew Ponce (andrew@na.org)

Eric Swidler (eric@na.org)

Guy White (guy@na.org)

**Production**

**Production Manager**

Fatia Birault (fatia@na.org)

**Graphic Arts Technician**

David Mizrahi (david@na.org)

**Production Assistant**

Esperanza Lemos (esperanza@na.org)

**Translations**

**Translations Manager**

Uschi Mueller (uschi@na.org)

**Team Assistants**

Johanna Bennett (johanna@na.org)

Jane McCrary (jayne@na.org)

Portia Medina (portia@na.org)

**New Staff**

David Buffington

Chris Corning

Nick Elson

Camille Klein

Guy White

**Departing Staff**

Freddie Aquino, FS Team Assistant

Renee Brazell, Events Team Assistant

Simon Lev, Translations Team Assistant

David McNeill, Shipper

Mike Polin, Events Team Manager

Elaine Revard, Receptionist

Tom Rush, Comptroller

Kim Young, Writer/Editor

**In Memorium**

With great sadness, we report the loss of three valued NAWS family members to illness:

**Mike Polin**, Meetings and Events Manager

Passed 25 September 2007

**Freddie Aquino**, FS Team Assistant

Passed 16 December 2007

**Tom Rush**, Comptroller/Asset Management

Team Leader

Passed 4 January 2008

All were long-term NAWS employees whose enduring service, passion, and dedication to NA will be remembered in our hearts and in the hearts of NA members throughout the world.

