

Our Freedom, Our Responsibility

Fellowship Services

Just like fellowship development happens throughout NAWS, direct services to the fellowship happen from every team at NAWS. Oftentimes the most direct interaction between members around the world and NA World Services happens through the Fellowship Services team. The following statistics illustrate just a few of the services this team provides the fellowship. During the 2007-2008 fiscal year this team:

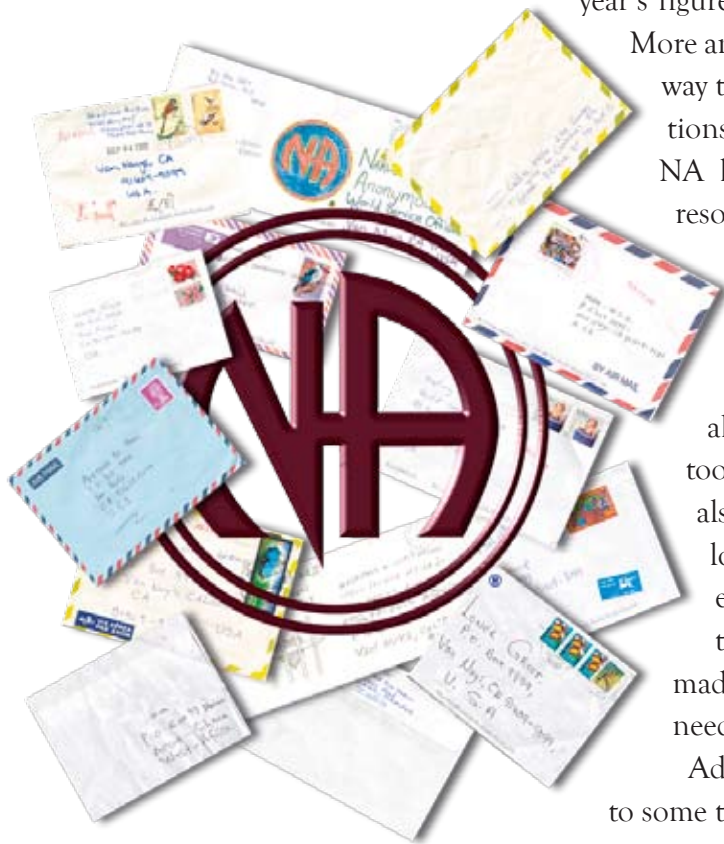
- ❖ compiled and sent out 439 group starter kits;
- ❖ responded to nearly 3,800 H&I requests;
- ❖ answered more than 8,100 telephone inquiries;
- ❖ responded to almost 5,700 emails and letters; and
- ❖ responded to over 400 miscellaneous requests.

Each of these numbers actually represents a decrease from last year's figures. There are a number of reasons for this.

More and more resources online at na.org go a long way to help members find answers to their questions without need to contact us. For example, NA handbooks, service pamphlets, and other resources provide members with useful information without need to call or write. New and existing groups and committees can register or update their information online.

The fpt site for locally developed resources also gives members the chance to share their tools and solutions with one another. We also encourage areas and regions to send any locally developed resources (training and orientation materials, minutes, guidelines, etc.) to Fellowship Services so that they may be made available to other service committees in need.

Additionally, we have modified our approach to some types of requests. For example, we now send new groups a copy of *The Group Booklet* and provide group





starter kits upon request. In our responses to H&I requests from members in jails and prisons, we now include sheets containing answers to some commonly asked questions. This often eliminates the need for follow-up correspondence. We also continually strive to improve our standard responses to other types

of questions in order to become increasingly thorough and informative. Our routine operations in these efforts are steadily gaining in their efficiency, and seem to be helpful to the fellowship at large. We are very grateful for the opportunity to serve in this way.

Group and Committee Updates

Here are figures for group/ASC/RSC information updates in the NAWS database over the last year, a shared responsibility between NAWS staff and local trusted servants:

	Groups		ASC/RSC		New ASC/RSC		Total	
	2008	2007	2008	2007	2008	2007	2008	2007
NAWS Staff	3,666	4,791	1,021	1,595	38	30	4,650	6,416
Web Contact	2,109	2,288	700	681	na	na	2,809	2,969
Total	5,875	7,079	1,721	2,276	38	30	7,459	9,385

As these numbers indicate, local trusted servants and NAWS are working together quite well in keeping database information accurate and up-to-date. Staff members still double-check entries to ensure that there are no major errors, but web contacts add a considerable level of speed and reliability to the group/service committee update process.



Count of Meetings by Region/Country

It is a challenge for us to provide accurate meeting counts because our database depends on groups submitting information, but some groups don't submit information and other groups don't regularly update their data. As an alternative approach, we have also used figures provided by regional delegates to strive for a more accurate accounting. The figures provided here are based on counts as of October 2008. If there are inaccuracies, we hope you will contact us to provide updated information about the meetings in your region.

Canada—1,166 Meetings

Al-Sask Region	227
British Columbia Region	341
Canada Atlantic Region	70
Le Nordet Region	48
Northwest Territories*	4
Ontario Region	295
Quebec Region	175
Yukon Territory*	6

USA—25,323 Meetings

ABCD Region	103
Alabama/NW Florida Region	497
Alaska Region	71
Arizona Region	600
Arkansas Region	310
Best Little Region	275
Bluegrass-Appalachian Region*	139
Buckeye Region	184
California Inland Region	185
California Mid-State Region	367
Carolina Region	900
Central Atlantic Region	502
Central California Region	338
Chesapeake & Potomac Region	367
Chicagoland Region	400
Colorado Region	248
Connecticut Region	275
Eastern New York Region	230
Eastern Pennsylvania Region*	138
Florida Region	871
Free State Region	800
Georgia Region	682
Greater Illinois Region	141
Greater New York Region	800

Greater Philadelphia Region	310
Indiana Region	234
Iowa Region	257
Kentuckiana Region	307
Lone Star Region	683
Louisiana Region	275
Metro Detroit Region	342
Michigan Region	396
Mid-America Region	312
Mid-Atlantic Region	419
Minnesota Region	340
Mississippi Region	180
Montana Region	101
Mountain Valley Region	127
Mountaineer Region	125
Nebraska Region	172
New England Region	495
New Jersey Region	390
North Carolina Region*	111
Northern California Region	1400
Northern New England Region	114
Northern New Jersey Region	377
Northern New York Region	324
Ohio Region	442
OK Region	431
Pacific Cascade Region	319
Red River Region*	63
Region 51	170
Rio Grande Region	295
San Diego/Imperial Region	375
Show-Me Region	677
Sierra Sage Region	135
South Dakota Region	56
South Florida Region	500

* Regions not seated at World Service Conference.



Southern California Region	1450
Southern Idaho Region	119
Tejas Bluebonnet Region	601
Tri-State Region	579
Upper Midwest Region	105
Upper Rocky Mountain Region	113
Utah Region	130
Volunteer Region	389
Washington/N. Idaho Region	750
Western New York Region	130
Wisconsin Region	280

Central America–3,299 Meetings

Antigua and Barbuda*	3
Aruba*	43
Baja Son Region	846
Barbados*	5
Belize*	4
Bermuda*	5
Cayman Islands*	4
Costa Rica Region	268
Cuba*	6
Dominican Republic Region*	52
El Salvador Region*	73
Grenada*	3
Guatemala Region	90
Haiti*	6
Honduras Region*	37
Jamaica*	26
Mexico Region	1246
Nicaragua	144
Occidente-Mexico Region*	195
Panama Region	81
Region Del Coqui	78
Saint Lucia*	5
Saint Vincent and the Grenadines*	2
Trinidad and Tobago*	34
Virgin Islands*	40

South America–3,403 Meetings

Argentina Region	192
Bolivia Region*	21
Brazil Region	1680
Chile Region	7
Colombia Region	432
Ecuador Region	273
Grande Sao Paulo*	145
Guyana*	2
Paraguay Region*	13
Peru Region	99
Southern Brazil Region*	318
Uruguay Region	71
Venezuela Region	150

Western Europe–2,557 Meetings

Cyprus*	2
Denmark Region*	133
Finland Region	72
France Region	83
German Speaking Region	244
Gibraltar*	2
Greece Region	110
Greenland	1
Iceland*	14
Ireland Region	185
Italy Region	41
Luxembourg*	2
Malta Region*	4
Netherlands*	32
Norway Region	84
Portugal Region	143
Spain Region	149
Sweden Region	450
French Speaking Switzerland*	19
UK Region	766

* Regions not seated at World Service Conference.



Africa–228 Meetings

Cape Verde Islands*	3
Ethiopia*	1
Ghana*	2
Kenya*	31
Liberia*	9
Malawi*	1
Morocco*	7
Mozambique*	2
Nambia*	1
Nigeria*	1
Rwanda*	7
South Africa Region	130
Swaziland*	1
Tanzania*	18
Uganda*	2
Zambia*	3
Zimbabwe*	9

The Middle East–14,721 Meetings

Bahrain*	15
Egypt Region*	53
Iran Region	14,316
Israel Region	256
Jordan*	1
Kuwait*	9
Lebanon*	6
Oman*	3
Qatar*	1
Saudi Arabia*	39
Turkey Region*	16
United Arab Emirates*	6

Eastern Europe–582 Meetings

Belarus*	3
Bosnia and Herzegovina*	1
Bulgaria Region*	5
Croatia Region*	9
Czech Republic*	5
Estonia*	6
Georgia*	1

Hungry*	20
Kyrgyzstan*	4
Latvia Region*	4
Lithuania Region*	23
Moldova*	7
Montenegro*	1
Poland Region*	74
Slovakia*	7
Slovenia Region*	5
Uzbekistan Region*	2
Western Russia Region	404

Asia Pacific–1,738 Meetings

Aotearoa New Zealand Region	84
Australian Region	415
Bangladesh*	90
Bhutan*	4
Cambodia*	6
China*	11
French Polynesia*	1
Hawai'i	280
Hong Kong*	3
Indonesia Region*	42
SIRSCONA	191
Japan Region	321
Malaysia*	12
Maldives*	4
Marianas Islands*	2
Nepal*	51
NERF Region	61
Pakistan Region*	40
Pakistan South Region*	5
Philippines Region	81
Singapore*	2
South Korea*	3
Sri Lanka*	2
Thailand*	15
Vietnam*	1

Regions Around the World

Over 53,000 Weekly Meetings Worldwide

(October 2008)

